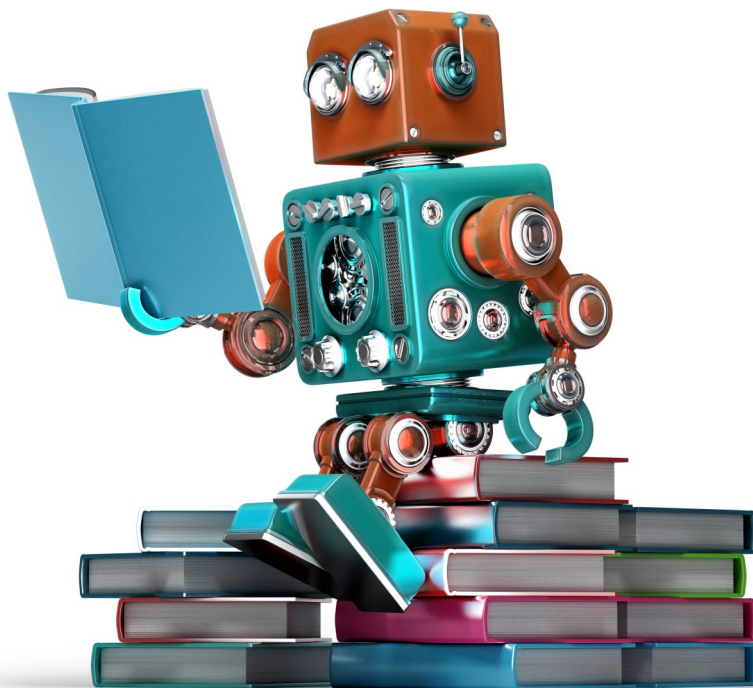


# THE FUTURE FOCUSED LIBRARY



**RURAL LIBRARIES CONFERENCE 2018**  
**SEPTEMBER 27 & 28**  
**GRANDE PRAIRIE, AB**

**REGISTRATION BROCHURE**



# THE FUTURE FOCUSED LIBRARY

We would like to extend a warm invitation for you to attend Peace Library System's Rural Libraries Conference this coming fall. This conference has been a premier continuing education event in the region for more than 30 years, with many hundreds of public and school library attendees over the years. If you haven't yet had the opportunity to attend our conference, we hope to see you this year!

Our theme this year is **The Future Focused Library**. Our Thursday keynote speaker, director of the San Rafael Public Library **Sarah Houghton**, will be talking to us about how evolving information politics affect our libraries now and into the coming years, while our Friday keynote speaker **Joanne Rodger** will be discussing how libraries can use new innovations to support and foster a reading culture in their community. Their experience and understanding of the changing world we live in will give you and your library a solid foundation to help you move forward into the future—and offer lots of exciting ideas along the way.

Sometimes it seems like the world around us is evolving at an almost impossible pace. We might not have our jet packs or hovercrafts yet, but the breakneck speed with which technology has changed and progressed over the past couple of

decades is truly astonishing, and sometimes exhausting. It can be hard to keep up with! But we want library staff and trustees not to look to the future with apprehension and dread, but to feel motivated and enthusiastic about this brave new world we're all heading into. We want to give you the tools to stride into the future with confidence, whatever it holds.

When you're at the conference, take the chance to learn from our speakers as well as from your fellow conference attendees. Connect with your fellow library peers, both staff and trustees; meet Peace Library System headquarters staff, and check out the exciting materials our exhibitors have to offer. RLC is a wonderful opportunity to increase your own knowledge and skills in all areas of library service, which will, in turn, strengthen your ability to serve your community. Even if you've been to RLC many times before, we know you will find sessions that will interest and challenge you. And this year's keynote speakers will be sure to inform and motivate you.

Our hope is that you'll come away from this year's Rural Libraries Conference excited for the future and what it holds for you and your library.

We look forward to seeing you in September.

Questions about the conference?  
Please contact the Conference Coordinator, Emma Stewart!  
[estewart@peacelibrarysystem.ab.ca](mailto:estewart@peacelibrarysystem.ab.ca)

# REGISTRATION INFORMATION

## REGISTRATION FEES:

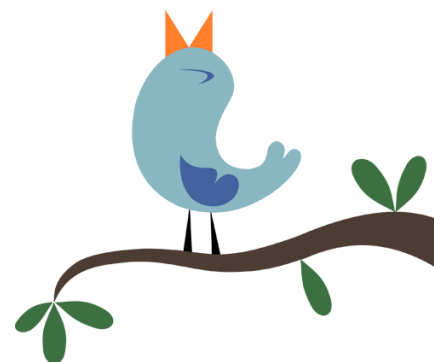
**Peace Library System member public library staff/trustees:**  
\$100 for both days                      \$75 per day

**Library staff from schools/jurisdictions contracting for PLS service packages (SEED, CORE):**  
\$125 for both days                      \$100 per day

**Non-members of Peace Library System:**  
\$150 for both days                      \$115 per day

*Registration fees include complimentary preconference session registration, and a light breakfast and lunch on both days of the conference.*

Submit your registration form and payment by July 31 to qualify for the early bird prize draw!



## HOW TO REGISTER:

1) **Fill out the enclosed registration form** and submit it to Rae Weniger at Peace Library System headquarters:

- By email at [rweniger@peacelibrarysystem.ab.ca](mailto:rweniger@peacelibrarysystem.ab.ca)
- By fax at (780) 539-5285
- By mail to: 8301-110 Street  
Grande Prairie, AB T8W 6T2

*Extra registration brochures and forms can be downloaded from [www.rurallibrariesconference.com](http://www.rurallibrariesconference.com).*

2) **Submit your registration fee by cash or cheque only**, by mail to 8301-110 Street, Grande Prairie, AB T8W 6T2

**OR**, fill out your registration form online and submit your registration fee through Paypal by going to the conference website at [www.rurallibrariesconference.com](http://www.rurallibrariesconference.com)

DEADLINE FOR REGISTRATION AND PAYMENT IS **FRIDAY, SEPTEMBER 7, 2018**

**\*No refunds will be processed after the registration deadline.\***

# PRECONFERENCE SESSION: REPAIR, RECYCLE OR RE-ORDER?

Libraries are repositories for the past, present, and future so it's integral that libraries keep their materials in the best shape possible. Some books come to the repair table being "too well loved," others are prey to modern "cheap and cheerful" binding, and some have suffered the trials and tribulations of their journeys throughout the province. The ability to do basic repairs and practice preventative care is essential to keep our library collections in good shape.

Wendy will speak about basic book repair, preventative care practices, and take some time to answer your questions. She'll also discuss ways to keep library collections in good shape without taxing your limited funds or personnel.

**Join us on Wednesday, September 26 from 2:00-4:00 pm at Peace Library System headquarters for this always popular session led by Wendy Hodgson-Sadgrove.**

**Please Note:** There is a limit of 15 participants and there is no extra charge to attend. Indicate on your conference registration if you would like to attend, and **register early to ensure a space in the preconference session!**

# KEYNOTE SPEAKERS

## THURSDAY

**Sarah Houghton**

*21st Century Library Ethics*



As the world becomes increasingly digital, information politics have become more convoluted and can impact libraries profoundly. Keynote speaker Sarah Houghton will discuss the ALA Library Bill of Rights and Professional Code of Ethics, as well as library initiatives around the world that bring attention to various aspects of library ethics including privacy, threats to intellectual freedom, free speech, and freedom of information access.

Sarah Houghton is the Director of the San Rafael Public Library. She is also known as the long-time blogger Librarian in Black. She spends her non-work hours focusing on advocacy work related to surveillance, privacy, censorship, and professional ethics.

## FRIDAY

**Joanne Rodger**

*Reading, Creating, and the Future of Libraries*



Joanne's keynote session will talk about the ways in which school and public libraries can use innovation to create a culture that supports reading and creating in new and interesting ways. Non-traditional programs and services that combine reading, making, design, and technology will help move your library forward into the future. This keynote will draw on real life examples to inspire you to think about your future focused library.

Joanne Rodger is a teacher and librarian based in Edmonton. She currently works at the University of Alberta in the MD Program as a Curriculum Specialist, but has previous work experience in school, public, and regional libraries, as well as the nonprofit world. Joanne has presented her work at library conferences across Canada and around the world and is excited to be speaking again at the Rural Libraries Conference. When she isn't working (and presenting), Joanne is a mom to two teenagers and can be found walking her dog, reading, and drinking coffee.

# CONFERENCE MEALS

## Continental Breakfast Both Days

- House baked stuffed croissants, assorted muffins, mini danishes
- Assorted cereals
- Warm oatmeal with dried fruits and nuts
- Fresh fruit salad
- Fortified fruit smoothies
- Individual assorted yogurts
- Fruit juices
- Brewed Starbucks coffee & Tazo organic teas

**Please note on your registration form if these meals will not suit your dietary restrictions and if you need the hotel to make you a special plate.**

## Thursday Lunch

- Mixed green salad with assorted dressings
- Kale and Quinoa Salad
- Beef and barley soup
- Peppered Beef Goulash
- Red skin mashed potatoes
- Dessert squares

## Friday Lunch

- Chef's soup creation of the day
- Mixed green salad with assorted dressings
- Assorted sandwich platter:
  - Black forest ham with smoked cheddar and balsamic aioli
  - Smoked salmon with herb cream cheese, capers and crispy onions
  - Grilled vegetables with hummus and pea shoots
  - Smoked Turkey breast with avocado and cranberry mayo
- Traditional tuna salad
- Classic chicken salad
- Jumbo cookies

# CONFERENCE VENUE

The conference will take place at the Pomeroy Hotel and Conference Centre, Grande Prairie. Located next to the Prairie Mall, the Pomeroy Hotel and Conference Centre features updated rooms and suites with plush Hypnos bedding, complimentary Wi-Fi, Keurig coffee brewers featuring Starbucks coffee, fluffy bathrobes, high definition TV and deluxe bath amenities. Offering an additional measure of privacy and security, Grande Prairie's only all-women's floor is specially designed for women traveling alone. This floor features secure key card access, upgraded in-room amenities and access to the ladies-only lounge and fitness centre.

## Pomeroy Hotel and Conference Centre

11633 100th Street  
Grande Prairie, AB  
Tel: (780) 532-5221  
Toll Free: 1-800-661-6529  
[www.pomeroyhotel.com/grande-prairie](http://www.pomeroyhotel.com/grande-prairie)  
(Group Code: RLC2018)

## Room rates:

Single or Double Queen: \$139.00 plus tax  
Deluxe King: \$149.00 plus tax  
Women's Only: \$149.00 plus tax

These reduced rates will be available until **August 24**. If calling to book your room, please reference **Peace Library System Rural Libraries Conference** to receive the rates shown above. If booking online, use the group code "RLC2018" to receive these rates or visit [reservations.travelclick.com/12461?groupID=2081562#/guestsandrooms](https://reservations.travelclick.com/12461?groupID=2081562#/guestsandrooms).

# THE EXHIBITORS SO FAR...



## ...AND MORE TO COME!

# CONFERENCE EVENTS

## EXHIBITORS RECEPTION

Join us on Thursday at 4PM to meet with the conference exhibitors and have a chance to win great door prizes and a prize for the exhibitor game! Refreshments will be provided.

## PAINT NIGHT

Come along for a fun night of creativity and relaxation as we join Marci at Grande Prairie Public Library to create your own vibrant autumn-themed painting.

Paint Night will start at 6:30 PM on Thursday, September 27 and last for an hour and a half. We'll have carpool signups available at the registration desk at the conference if you want to hitch a ride to GPPL with us.

Make sure to indicate on your conference registration form that you wish to attend! There is no fee to take part, but there is a **maximum of 20 people** who can attend due to limited supplies and space, so sign up early to save your spot!

## POSTER SESSION

Showcase what's new, exciting or successful at your library! Once again, this year's conference will feature a poster session. Simply choose what you'd like to highlight - it could be programs, fundraising, or perhaps just an overview of your library in general - it's up to you!

However, we're changing things up a little this year. We'd like you to try creating your poster with **Library Aware**. Library Aware is a great resource we provide our public libraries to help staff easily create fun, attractive, professional-looking marketing materials for your libraries. It's not a requirement that you do so—you can still create a poster with physical materials if you like—but this is a great opportunity to try out your skills with Library Aware and see what you can do with it.

If you wish to participate in the poster session, please indicate so on your conference registration form. There is no fee to participate. Bring your poster to the conference registration desk and we'll take care of displaying it for you. Be sure to attend the poster session to answer questions and talk about your library on Friday, September 28 from 10:00-10:30 am.

## COLLABORATIVE MURAL

We want to capture your conference experience this year by inviting you to take part in a collaborative mural. It will be set up in the exhibitor's area and we'll make markers and pencil crayons available for you to doodle or add comments that reflect what you've learned at RLC. Take a couple minutes out of your day to come by and contribute your experience!

# CONFERENCE AT A GLANCE

THURSDAY, SEPTEMBER 27

**8:00-9:00 am** Light Breakfast Buffet, Registration and Exhibits

**9:00-9:15 am** Welcome and Opening Remarks

**9:15-10:15 am** Keynote Address: Sarah Houghton: 21st Century Library Ethics

**10:30-11:45 AM** A1 **How To Fix a Toilet (And Other Things Library School Didn't Teach Me)**  
Mark McHale

A2 **Trustee Connect**  
Tanya Pollard

A3 **HQ Trivia Never Taught Me Anything & Other Lies: Modern Literacy**  
Samantha Mercer

A4 **Reconciliation and the Role Alberta Public Libraries Can Play**  
Colette Poitras and Diana Davidson

A5 **Recipe for Return on Investment**  
Rhonda O'Neill

**12:00-1:00 pm** Lunch, Excellence Awards, & Early Bird Draw

**1:15-2:30 pm** B1 **Annual All-Stars**  
Jacob Fehr and Bailey Randolph

B2 **Library Board Survival Guide—Part I**  
Ken Allan

B3 **Not Everything Ages Gracefully: How to Keep Your Technology Current**  
Janet Ayles

B4 **How to Use Peace Library System Marketing Tools**  
Cris Seppola

B5 **Damage Control: Managing Risks to Your Collection**  
Emma Stewart

**2:30-2:45 pm** Break

**2:45-4:00 pm** C1 **When to NOT Create that Program: Reevaluating Special Needs Programming for Inclusivity**  
Andrea Johnston

C2 **Library Board Survival Guide—Part II**  
Ken Allan

C3 **Breaking Down the Walls: Using Leap to Circulate Outside The Library**  
Janet Ayles

C4 **The Churches and the Residential Schools, 1876-1939: Responsibilities and Realities**  
Duff Crerar

C5 **Finding the Needle in a Haystack: Recommendations for Readers**  
Samantha Mercer and Emma Stewart

**4:00-5:00 pm** Exhibitor Reception

**6:30-8:00 pm** Thursday Evening Event: Paint Night



# CONFERENCE AT A GLANCE

FRIDAY, SEPTEMBER 28

8:00-9:00 am Light Breakfast Buffet, Exhibits

9:00-10:00 am Keynote Address: Joanne Rodger: Reading, Creating, and the Future of Libraries

10:00-10:30 am Poster Session

10:45 am-12 pm D1 Breakout Session: The Future is Reading in Your School Library

Joanne Rodger

D2 Advocacy for Library Trustees

Tanya Pollard

D3 Snap! Learn Snapchat, Instagram, and Tumblr

Charlotte Anderson and Bailey Randolph

D4 Grant Anatomy – Dissecting the Provincial Operating Grant

Jen Anderson

D5 Broaden Your Focus and Keep Your Eye on the Prize

Linda Chmilar and Vivianne Gayton

12:15-1:15 pm Lunch, Last Chance to Visit Exhibits, Closing Remarks

1:30-2:45 pm E1 Tell Me What Is Real: Teaching Library Staff & Patrons How To Identify Credible Information

Robert McClure

E2 Trustee Solutions

Tanya Pollard

E3 Windows 10: Seeing Clearly Through Your Windows

Fred Richard

E4 Still LOL-ing: Public Libraries' Impact on Early Childhood Development

Jen Anderson

E5 Everything You Wanted To Know About Interlibrary Loans, But Were Afraid To Ask

Lisa Clarke

E6 Peace Library System Tour

Linda Duplessis

# SESSION DESCRIPTIONS

## THURSDAY, SEPTEMBER 27: 10:30-11:45 AM

### A1: How To Fix a Toilet (And Other Things Library School Didn't Teach Me)

**Speaker: Mark McHale**

Turns out when you're actually running a library knowing the limitations of different metadata standards isn't that helpful. You know what is helpful? Knowing how to fix toilets. This presentation will show you handy things for librarians to know, that coincidentally have metaphorical applications to the rest of librarianship.

*Audience: Public Libraries*

### A2: Trustee Connect

**Speaker: Tanya Pollard**

Trustee Connect is an opportunity for public library trustees to come together to ask questions, share successes and gain information on common issues in the library world. Directed specifically towards trustees, Trustee Connect is an opportunity to connect with others, and have an open discussion that is moderated by a trusted voice in trustee education.

*Audience: Trustees*

### A3: HQ Trivia Never Taught Me Anything & Other Lies: Modern Literacy

**Speaker: Samantha Mercer**

Find out how graphic novels, video games, and mobile apps can benefit your library and support literacy in your community in the digital age. Learn where to get resources to evaluate graphic novels, video games & mobile apps as well as some programming ideas. There may even be some graphic novel recommendations and a chance to play some games.

*Audience: Everyone*

### A4: Reconciliation and the Role Alberta Public Libraries Can Play

**Speakers: Diana Davidson and Colette Poitras**

The Public Library Services Branch of Alberta Municipal Affairs designed an ongoing grant program which eliminated non-resident fees for reserve and settlement populations. Many initiatives have taken place around the province since then. Attend the session to learn what has been done, what the plans are for the future, and how libraries can play an active part in reconciliation efforts.

*Audience: Everyone*

### A5: Recipe for Return on Investment

**Speaker: Rhonda O'Neill**

In recent years a number of large library systems have completed economic impact studies. If your resources are more limited, how do you calculate and communicate the library's value in a way that rings true to your stakeholders? What can you learn from your calculations? This interactive session will explore the process of calculating a market value return on investment at your library and communicating it to your target audience.

*Audience: Public libraries and trustees*

## THURSDAY, SEPTEMBER 27: 1:15 PM - 2:30 PM

### **B1: Annual All-Stars**

**Speaker: Jacob Fehr and Bailey Randolph**

Join Jacob and Bailey as they again discuss their favourite children's and teen books that were published in the past year. It's a great way to catch up on hidden treasures you may have missed!

*Audience: Public and school libraries*

### **B2: Library Board Survival Guide—Part I**

**Speaker: Ken Allan**

Are you a new trustee who would like some more information on your role? Are you an experienced trustee who would like a refresher? Have you not been able to make it out to a full Board Basics workshop? Come to this session as Ken Allan, Library Consultant from Public Library Services Branch, gives you an introduction to public library service in Alberta, your role as a board, and your role as a board trustee.

**NOTE:** This is a two-part session. Please ensure you have registered for both parts. Registration is limited to 25 people.

*Audience: Trustees*

### **B3: Not Everything Ages Gracefully: How to Keep Your Technology Current**

**Speaker: Janet Ayles**

Unlike wine and cheese, your technology does not get better with age. Technology is great when it's new and shiny, but eventually it will age, slow down, and eventually stop working. It's inevitable that your tech will some day fail to power on, so why not prepare for that day? A Technology Plan not only helps keep track of what piece of tech needs to be replaced and when, but also helps with budgeting. Come and learn the ins and outs to creating a Technology Plan of your own.

*Audience: Public libraries and trustees*

### **B4: How to Use Peace Library System Marketing Tools**

**Speaker: Cris Seppola**

Peace Library System has spent the last year creating some marketing tools for member libraries to use, and Cris from Grande Prairie marketing firm nine10 Incorporated wants to teach you how to leverage them. Join her for an overview of what tools are available plus the best ways to use them, and get your marketing questions answered in this informative session.

*Audience: Public libraries*

### **B5: Damage Control: Managing Risks to Your Collection**

**Speaker: Emma Stewart**

Theft, careless handling, and spilled jam aren't the only physical threats to your collection. There are lots of other disasters that lie in wait for library books: fire, flood, and even the dreaded bedbug. In this session, Emma will discuss pests and other environmental risks to your collection like mold and suggest ways that libraries can mitigate damage and minimize risk to the shelf life of their books.

*Audience: Public and school libraries*

## THURSDAY, SEPTEMBER 27: 2:45 PM - 4:00 PM

### C1: When to NOT Create that Program: Reevaluating Special Needs Programming for Inclusivity

**Speaker: Andrea Johnston**

The Cochrane Public Library recently had the opportunity of running a story time session for children with severe learning disabilities. While the program itself was very successful, it also made the Community Outreach and Program Librarian realize that the library was not responding to this need in our community. However, after attending a conference hosted by GRIT (Getting Ready for Inclusion Today), it quickly became obvious that the solution was not to create a separate set of programs for children with special needs, but to research teaching strategies and train staff to incorporate inclusivity into all programs at the library. This session will explore how we got things started, where we turned to for help and advice, how we figured out what equipment and training we needed, and how we would evaluate the success of the program once implemented.

*Audience: Public libraries*

### C2: Library Board Survival Guide—Part II

**Speaker: Ken Allan**

Are you a new trustee who would like some more information on your role? Are you an experienced trustee who would like a refresher? Have you not been able to make it out to a full Board Basics workshop? Come to this session as Ken Allan, Library Consultant from Public Library Services Branch, gives you an introduction to public library service in Alberta, your role as a board, and your role as a board trustee.

**NOTE:** This is a two-part session. Please ensure you have registered for both parts. Registration is limited to 25 people.

*Audience: Trustees*

### C3: Breaking Down the Walls: Using Leap to Circulate Outside The Library

**Speaker: Janet Ayles**

Checking out materials from the circ desk only works when you're in the library. When you're out and about meeting patrons on their turf, it's time to use Leap (also known as web-based circulation). Come and get an overview of Leap and how it works on multiple devices. If you've used Leap and have an opinion, bring it along. Stories from the front line will be welcome.

*Audience: Public libraries*

### C4: The Churches and the Residential Schools, 1876-1939: Responsibilities and Realities

**Speaker: Dr. Duff Crerar**

Duff Crerar seeks to shed light on the origins and the reasons for the national scandal of the Residential Schools. Perhaps one of the greatest charges against the Canadian government, which only compounded the school legacy, is that early warnings and protests were ignored. This presentation will address the often little-known and less-understood background of the toxic relationship between religion, culture and oppression from the days of Sir John A Macdonald to those of Prime Minister Wilfrid Laurier, Borden and Mackenzie King. Key actors, assumptions and failures need to be linked, as well as the question of why those who spoke out against the schools were ignored and suppressed.

*Audience: Everyone*

### C5: Finding the Needle in a Haystack: Recommendations for Readers

**Speaker: Samantha Mercer and Emma Stewart**

Join Sam and Emma as they discuss websites and resources that will help you with questions from patrons looking for their next great read. They will also recommend new and upcoming titles that will help round out your collections for teens and adults.

*Audience: Everyone*

## FRIDAY, SEPTEMBER 28: 10:45 AM - 12:00 PM

### D1: Breakout Session: The Future is Reading in Your School Library

**Speaker: Joanne Rodger**

This session is designed specifically for school library staff and will focus on ways to create a culture of reading and literacy and schools and school libraries. Drawing on current research, and using specific examples, participants will come away with ideas to integrate reading, literacy, technology, and books into great programs and services for students of all ages.

*Audience: School Libraries*

### D2: Advocacy for Library Trustees

**Speaker: Tanya Pollard**

This session is built to address the questions library board members have regarding how to approach advocacy, why it is important to be effective advocates, and how to approach advocacy in a diplomatic, yet effective manner.

*Audience: Trustees*

### D3: Snap! Learn Snapchat, Instagram, and Tumblr

**Speaker: Charlotte Anderson and Bailey Randolph**

Learn the trifecta of social media platforms teens are currently using. Engage with your younger customer base and avoid the pitfall of assuming Facebook is where the younger generation hangs out. Attendees will take a quick look at how to best use each app, how to engage the 13 to 23-year-old crowd (as well as other libraries), and demonstrate some of the fun app uses you hear people talking about. Fantastic for libraries who want to remain young (at heart). Please download and create logins for any of the apps you want to follow along with. Both Instagram and Snapchat can only be used on smartphones.

*Audience: Public libraries*

### D4: Grant Anatomy – Dissecting the Provincial Operating Grant

**Speaker: Jen Anderson**

Every public and system library board in Alberta is eligible to receive provincial funding from the Public Library Service Branch in the form of an operating grant to assist with operating costs. This session will review the funding structure for public library service in Alberta and the provincial operating grant program, and also provide useful techniques to make sure that the grant application process is a breeze!

*Audience: Public libraries and trustees*

### D5: Broaden Your Focus and Keep Your Eye on the Prize

**Speakers: Linda Chmilar and Vivianne Gayton**

If you don't have a clear focus on what you want your library to be, going through a move and service expansion could leave you a long way from where you want to be. Linda and Vivianne will share their experiences as the Grimshaw Municipal Library transformed from a busy public library to a busier public library providing school services to two school divisions. This session will help you avoid the twitchy eye if you find yourself in a similar situation!

*Audience: Everyone*

## FRIDAY, SEPTEMBER 28: 1:30 PM - 2:45 PM

### E1: Tell Me What Is Real: Teaching Library Staff & Patrons How To Identify Credible Information

**Speakers: Robert McLure**

In the post-truth era of alternative facts, fake news and endless opportunity for us to share our opinions online, the ability to ascertain the veracity and credibility of information has found renewed importance. Looking to the future, library professionals are well situated to help others find credible information, but we must first learn how to do so ourselves. Through this session, library staff will learn various techniques to identify dependable information created by credible sources and how to pass these techniques on to their clientele.

*Audience: Public and school libraries*

### E2: Trustee Solutions

**Speaker: Tanya Pollard**

The 2018 PLSB-ALTA Symposium was a historic partnership! 200 people gathered together to dig down into the daunting mysteries of Human Resources - tailored specifically for libraries. Over the course of two days, ALTA was able to collect valuable information for Library Trustees about the hottest topics in Human Resources: benefits, performance evaluations, wage grids, compensation, OH&S, terminations, and many more. This session can not possibly go into detail for all of these topics, but it will provide examples, links, templates and an opportunity to have questions answered.

*Audience: Trustees*

### E3: Windows 10: Seeing Clearly Through Your Windows

**Speaker: Fred Richard**

Windows has come a long way with their operating systems and the newest edition seems to be one of the most user friendly to date, but it can be an overwhelming experience for those who are only familiar with a Windows 7 operating system. In this session, attendees will take a look at the layout and features of Windows 10 and Fred will discuss some tips and tricks for using Windows 10 and how to use it to its full advantage.

*Audience: Public libraries*

### E4: Still LOL-ing: Public Libraries' Impact on Early Childhood Development

**Speaker: Jen Anderson and Kerry Anderson**

In 2016, the Public Library Services Branch hosted the "Little Ones in Libraries (LOL)" Symposium, which generated lots of enthusiasm around public library service to preschoolers and caregivers. Since then, PLSB has been working on developing a framework for library staff and trustees to better understand and communicate the impact of public library service on early childhood development. Come and hear Jen and Kerry as they present the framework, "Public Libraries as a Hub for Early Childhood Development." Learn about how your library can make a difference in the lives of little ones and the people who care for them.

*Audience: Public libraries and trustees*

### E5: Everything You Wanted To Know About Interlibrary Loans, But Were Afraid To Ask

**Speaker: Lisa Clarke**

Feeling overwhelmed by everything to do with interlibrary loans? Have no fear! We've been there too and we're here to help. Join the Grande Prairie Public Library Interlibrary Loans Department in this interactive session covering all aspects of interlibrary loans. We will have demos, contests and there will be time for questions / comments. You will also have the opportunity to provide feedback on the VDX pilot project. So bring your competitive spirit along with any questions / comments / feedback and be prepared to interact with your colleagues from around Peace Library System.

*Audience: Public libraries*

### E6: Peace Library System Tour

**Guide: Linda Duplessis**

Tour System headquarters (8301 - 110 Street) and find out more about the services and programs offered, as well as how you can access them. Meet with and talk to some of the staff members who provide services to your library.

*Audience: Everyone*

# SPEAKER BIOGRAPHIES

**Ken Allan** is a library consultant at Public Library Services Branch, where he is responsible for reviewing local library policies, consulting with local library boards on various legislative and management issues, and administering the Board Basics workshop program. Ken has delivered Board Basics workshops across Alberta, teaching trustees about the structure of Alberta library service, the role of local library boards, and their roles as individual trustees. Prior to this position, Ken was a public library manager for over seven years.

**Charlotte Anderson** is the Emerging Technologies Librarian at GPPL. She has her MLIS from Dalhousie University and a passion for social media. She teaches classes on Instagram and Twitter, and enjoys adapting to new apps. Unfortunately, the only person who ever Snapchats her is her younger brother.

**Jen Anderson** is the Manager of the Public Library Grants Program with the Public Library Services Branch, Alberta Municipal Affairs. She has over 20 years of experience working in and with public libraries, both large and small, in Alberta and Manitoba (where she is originally from).

**Kerry Anderson** is the Assistant Director at Public Library Services Branch, Alberta Municipal Affairs. She is responsible for overseeing the development and operation of the Provincial Public Library Network to facilitate equitable access to library resources for Albertans.

**Janet Ayles** has been with Peace Library System for seven years now. A graduate of the MLIS program at Dalhousie University in Halifax, capital of her home province of Nova Scotia, Janet packed up her books and cat to come west and delve into the world of Polaris.

**Linda Chmilar** had no idea that after 26 years of managing the Grimshaw Municipal Library, she'd be adding library services for 2 school divisions. After a year and a half of meetings, negotiations, floor planning, budgets, school planning, and agreements, she is in their new space, enjoying the students, and wondering why she used to think she was busy.

**Lisa Clarke** is the Interlibrary Loans Coordinator at the Grande Prairie Public Library. She has a Library and Information Technician diploma from Seneca College in Ontario. She is always enthusiastically looking for ways to streamline and improve interlibrary loans.

**Dr. Duff Crerar** was born in 1955 in the Ottawa Valley, and began his education in a one-room brick schoolhouse down the road from his parent's apiary. His post-secondary education began at University of Waterloo and University of Western Ontario, concluding with his B.Ed. and Ph.D. at Queen's University in 1990. He spent much of his career at Grande Prairie Regional College where he taught History and Indigenous Studies before his retirement.

**Diana Davidson** is Director of the Public Library Services Branch of Alberta Municipal Affairs. She is committed to improving library service for Indigenous people in Alberta. She sits on the Canadian Federation of Libraries Association Indigenous Matters Committee as a national representative.

**Linda Duplessis** is a graduate of the Masters of Library and Information Studies program at the University of Alberta and spent several years as a teacher and teacher-librarian in Alberta, British Columbia and Ontario. She began working at Peace Library System in 1993 as a Library Services Consultant and was appointed Director in 2001.

**Jacob Fehr** is the Head of Children's and Teen Services at the Grande Prairie Public Library. He's happy to talk at length about Jeremy Tankard's brilliance as an illustrator, and will read *It's a Tiger* at the drop of a hat to any interested listeners.

**Vivianne Gayton** gets bored easily. If her job at Grimshaw Municipal Library involved a limited number of tasks repeated daily, she wouldn't be there. Luckily, the last couple of years have presented endless different opportunities to listen and learn, create and plan, and reconsider and reorganize.

**Wendy Hodgson-Sadgrove**, librarian, bookmaker, book artist, papermaker, and printmaker, is from Westlock Libraries. She is passionate about service delivery, program development/promotion and delivery that entices both young and old to utilize all that libraries have to offer. A seasoned trainer, Wendy continues to provide interactive workshops/conference sessions/speaking engagements in a way people want to acquire new information both inside and outside the "Library World".

**Sarah Houghton** (see page 4).

**Andrea Johnston** graduated from the University of Alberta with a Masters in Library Studies and Digital Humanities in 2016. She currently works at the Cochrane Public Library and is in charge of children's and teen's services. Andrea has WAY too much fun at her job dressing up as a dragon, reading *BUNNIES!!!* to anyone who will listen, and posting memes on social media. With a passion for outreach and getting everyone excited about literacy, Andrea is thrilled to be a part of this conference, networking with the incredible librarians and library professionals of Alberta.

**Mark McHale** moved to Alberta to work as a public librarian after completing his MLIS at Dalhousie University, first at Edmonton Public Library and now in the town of Stony Plain. He would like to remind you that since he gets paid to host the library's pub trivia he's technically a professional game show host.

**Robert McClure** is the Director of Library Services for Yellowhead County Libraries. He accepted his first library job when he was 13 and has been having fun ever since. While at work, Robert enjoys using technology to attract new library users, organizing unorthodox events and exploring professional development opportunities for his staff. Away from the library, he enjoys running, collecting punk records and sitting on the couch with his wife and cat.

**Samantha Mercer** is the Digital Learning & Outreach Librarian for the Peace Library System. She moved to Grande Prairie from Halifax over 2 years ago with her dogs Sherlock & Watson to join Peace but is originally comes from southern Ontario. She develops marketing materials, training documents, and educational videos for 45 public libraries. She is passionate about equality and diversity in library services, new technology and programming for libraries, as well as marketing and promotion. She's obsessed with *Outlander* (the books and the TV show) and Young Adult books.

**Rhonda O'Neill** is a consultant at Parkland Regional Library where she has worked with member libraries on different aspects of public library services. She began her library career in Nova Scotia back in 1989, working in legal and academic library environments before making the shift to public libraries in 2013.

**Colette Poitras** is the Manager, Indigenous Public Library Outreach with Public Library Services Branch (PLSB). Prior to joining PLSB, she worked at the Northern Lights Library System for 16 years. She received a Library Journal "Movers and Shakers" award in 2017 for her work with library services to Indigenous communities. She is also the Vice-Chair for the Canadian Federation of Libraries Association Indigenous Matters Committee, as well as the Indigenous Canada MOOC Library Committee.

**Dr. Tanya Pollard** is the President of the Alberta Library Trustees' Association. Over the last 4 years, her involvement with ALTA has been extensive. She is the Chair of the Education and Resources committee, has updated the ALTA handbook, developed training sessions for trustees and presented at almost every library conference across the province. She is the Alberta Library Conference Program Co-Chair and also sits as Chair of her home library board in Westlock, Alberta. While now she calls the Yellowhead region her home, she grew up in Sexsmith and looks forward to connecting with trustees in the Peace Area.

**Bailey Randolph** is the Teen Services Librarian at GPPL. With an MLIS from the University of Alberta, and a love of YA literature, she enjoys learning new ways to interact with patrons. She runs the Tumblr and Instagram accounts for GPPL teens, and is always down for a #BookfaceFriday post.

**Fred Richard** was born and raised in Nova Scotia. He spent the majority of his life there cooking in restaurant kitchens but decided to move into IT after his children came along. After completing his diploma in 2014 he worked in Halifax doing IT before moving his family to Grande Prairie, Alberta. Here he aligned perfectly with a job opening at Peace Library System as a Desktop & Network Administrator where he continues to work. He has a positive attitude day in and day out and loves helping others resolve issues.

**Joanne Rodger** (see page 4).

**Cris Seppola** is a partner in local marketing agency nine10 Incorporated and is celebrating her 12th anniversary in the business. She is also proud to volunteer on the boards of several community organizations, including the Grande Prairie and District Chamber of Commerce, Community Futures Grande Prairie, and GPRC's Business Administration Advisory Committee. Outside of community engagement, Cris can most likely be found hanging out with her husband Richard and her whippet Olive... or wandering greenhouses satisfying her constant search for unique plants.

**Emma Stewart** is a consultant librarian with Peace Library System and is the conference coordinator for RLC. She hails from the Maritimes and holds a BA in English and History and an MLIS, both from Dalhousie University.